

Word Around Town

Events This Week



National Restaurant Association In-Office Dates Switch

The National Restaurant Association Show kicks off next week, and we're excited for the opportunity to strengthen relationships with our current customers and partners while building new ones! As we've previously announced, we're asking Addison team members to switch their in-office days during the 2 weeks surrounding the show - starting this week. Here are our new in-office days:

- **Wednesday, May 13th – Friday May 15th**
 - You can work from home on Tuesday, May 12th
- **Monday, May 18th – Wednesday, May 20th**
 - You can work from home on Thursday, May 21st

Please remember to park in our offside lot (aside from GFC team members and Annual VIP Winners!) and take the shuttle to make sure all the visitor spots remain open for our guests. With the schedule change, our shuttles will not be running on May 12th or May 21st. We want our visitors to experience the energy and culture that make Parts Town special, so we encourage everyone to wear their Parts Town gear throughout the week to help show off our PT pride!

Happenings Around Town



New Salesforce Support Portal

As we improve how we support our Salesforce requests, we're making a change to how tickets are submitted. Starting on Monday, May 11th, we'll move away from ticket creation via our Salesforce inbox and switch to a portal with form-based requests through Jira. Going forward, please send all Salesforce support requests to [this portal](#).

garner



Garner Sweepstakes Winner

Congrats to [Ashlee Fanniel](#) on winning our Garner Sweepstakes and a \$100 Amazon gift card! Remember to use Garner to find top-quality doctors and save money on care – [click here](#) to set up your account today.



Our Phoenix team enjoyed taking home trees from our "Make & Take" Bonsai classes.



We honored our Chief Money Maestro, Lori Sherwood, for the incredible impact she's made at Parts Town and on a well-deserved retirement.



Our team enjoyed attending the Food & Hospitality Asia conference, connecting with both customers and partners!

In the News

Partpredictor

Enhancements to PartPredictor & Digital Tools

We announced the launch of our newest version of PartPredictor and enhancements to other digital tools on [partstown.com](#)! [Click here](#) to read our press release. Congrats to all the team members on the innovation and digital teams on your hard work to bring this to life!

Team Members on the Move



Penney Kelley Senior Customer Solutions Specialist, Chains

- Penney brings over 24 years of passion, energy, and unwavering commitment to our customers, with experience spanning both 3Wire and Parts Town.
- Following the 3Wire merger, she transitioned into Proactive Sales in 2018, where she quickly made an impact and earned the trust of customers.
- She's built a well-rounded career across multiple teams, bringing a deep, end-to-end understanding of the business.
- Family is everything - her daughter Callie is her best friend and her world (with Callie's cat not far behind!).
- She loves spending time outdoors and recharging in nature.
- A country girl at heart, Penney has a special love for all things Nashville.



Jennifer Quimby Supervisor, Customer Solutions - Chains

- Since joining Parts Town in 2014, Jen has consistently demonstrated dedication, passion, and a strong commitment to delivering outstanding customer service.
- Known as "Mamma Q" within the Chains Addison team, she is a reliable go-to resource for support with supplies, celebrations, and day-to-day needs.
- Jen's commitment and professionalism are evident in everything she does, including her strong work ethic and dedication reflected in her daily long commute to the office!
- Jen is highly passionate about baking, especially her well-known cupcakes, which reflect her creativity and detail.
- She is a "craft-a-holic," Jen enjoys a wide range of creative projects, including her work with her Cricut. She is also known as the "Queen of the Gnomes" for her love of collecting and creating themed décor.
- Outside of her hobbies, Jen enjoys spending quality time with her family, especially her beloved "Grands".

April VIP Winners!

Congrats to our 10 **April VIPs**! These team members were nominated by you for the exceptional ways they live our Core Values day in and day out. Click on the picture below to read each recipient's nomination(s).



Internal Career Opportunities

Check out some of our open internal roles below! Click on the position for more information or [click here](#) to view all of open opportunities! If you have questions about a role or have trouble accessing our careers page, please reach out to our [Talent team here](#).





Welcome New Team Members

Click below to learn more about our new team members. Feel free to reach out and welcome them to the Town!



Nicole Burkhart

Tech Service
Fort Wayne



Andrew Krallman

Tech Service
Fort Wayne



Vikram Bhonagiri

IT
Addison



Alexis Mendoza

Fulfillment Center
GFC Chicago



Luka Trakselyte

Purchasing
Addison

Let's
Celebrate!



Click here to view recent team member celebrations!
Reach out to comms@partstown.com to be included.

Be sure to check out [Town Square](#) for past communications, news, resources and more. Have anything exciting you want to share with our Townspeople? Reach out to the Comms Crew [here](#)!


Partstown
Comms Crew
AKA: Internal Communications Team
comms@partstown.com