

Word Around Town

Events This Week



Women's Network | WFF Lunch & Learn

Join our Women's Foodservice Lunch & Learn webinar tomorrow, April 21st - *Leading with Judgement: Thinking Differently about Decisions*. Kristin Chase will equip WFF leaders to take action by learning and applying new approaches that deliver based upon evidence-based research and real-life experiences. [Register here](#) and join us at 12pm CST | 1pm EST.



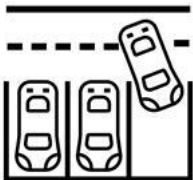
Introducing our Parts Town Unlimited Corporate Website

We're excited to share our new [PTU corporate website](#) – built to tell our story as one company across all four divisions.

This new site brings together Parts Town, Parts Town Home, Unlimited Service Group, and REPA in one place, making it easier for customers, partners, and team members to understand who we are, what we do, and how we deliver together. You'll see a strong focus on our culture, our impact, and the role each division plays - along with our innovations, partnerships, media presence and continued growth.

This launch represents Phase 1, with more to come! We'll continue to build on this foundation in the near future as we expand and evolve the site. We encourage you to take a few minutes to explore the site and get familiar with our story. If you have any questions or feedback, please reach out to your marketing team.

Happenings Around Town



Parking is Moving to a New Lot!

Our current offsite parking lot in Addison has been sold, so we're excited to transition to a new offsite parking location starting next week.

- **When**
Begin parking in the new lot the week of Monday, April 27th.
- **Where**
1221N Swift Road (next to the former Dave and Buster's lot) - [click here](#) to see a map.
- **Shuttle**
 - Shuttle hours are not changing and will run from 6am-8pm.
 - The shuttle ride will be just a couple of minutes longer, so plan a little extra time into your commute.
- **Other Details**
 - Onsite parking remains reserved for our fulfillment center team members (whose shifts fall outside of our shuttle hours), our Annual VIP winners, new hires, and guests.
 - Just like with our former offsite lot, we'll be installing safety cameras in the new 1221 N Swift Road lot to keep everything secure.



Culture to the Core Podcast: Winning Through Teamwork

We're excited to share the newest episode of our Culture to the Core Podcast, hosted by our Sixth Man AKA Chairman of the Board, Steve Snower. This episode is all about having a competitive spirit and winning through teamwork - [Click here to listen now!](#)



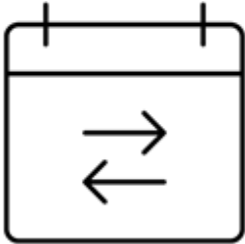
Company Update Recording

Thank you to everyone who joined our company update sessions with Bill last week. A recording of the session is available on Town Square [here](#).



Now Live: Shipping and Delivery Push Notifications

We're now live with shipping and delivery push notifications, making it easier for customers to stay informed every step of the way. With timely updates when orders ship and arrive, this launch adds more convenience and confidence to the post-purchase experience.



Save the Date(s): National Restaurant Association In-Office Date Switch

We're looking forward to this year's National Restaurant Association Show as an opportunity to strengthen our current relationships with our partners and build some new ones! To give current and future partners a taste of our Town, we'll have visitors touring our offices before, during and after the event. Because of this, we're asking Addison team members to switch their in-office days during the 2 weeks surrounding the show. Here are our new in-office days:

- **Wednesday, May 13th – Friday May 15th**
 - You can work from home on Tuesday, May 12th
- **Monday, May 18th – Wednesday, May 20th**
 - You can work from home on Thursday, May 21st

Team Members on the Move



Benjamin McCawley Kitting Supervisor, Fulfillment Center

- Benjamin started his Parts Town journey in April 2025 as a Receiving Specialist.
- Just a few months later, Benjamin was promoted to OSD (Overages, Shortages, and Damages) Receiving Specialist.
- Now we celebrate Benjamin's promotion to Kitting Supervisor, just weeks after his 1-year anniversary with Parts Town!
- He's a curious explorer, always looking for thrift stores, parks or a new favorite spot.
- Benjamin aspires to create content one day. Right now, he enjoys sharing witty takes and soaking up inspiration!
- He like to keep appreciation front and center, focusing on what makes him feel grateful.



Ruben Toledo Inbound Manager, Fulfillment Center

- Ruben worked with Parts ID in our office and GFC before heading over to our Meadow GFC.
- He came back over to Greenbriar as the Freight Supervisor on our Outbound team.
- Ruben moved to Phoenix in 2024 and became our Vehicle Putaway and Storage Supervisor.
- Ruben recently became a father to a baby girl!
- He loves golfing.
- Ruben's a huge Chicago Bulls and White Sox fan.



Jeni Fuelling Senior Operations Manager, Service

- Jeni started her career as a Customer Service Rep for Heritage in 1999.
- She's been instrumental in assisting with the reduction of backorders for our Platinum and sister companies.
- Jeni has been a part of research, support and institutions teams over the years.
- Jeni is a huge Fort Wayne Komets fan and a season ticket holder. You can catch her rink-side at every home game!
- She loves spending time with her 2-month-old granddaughter, Alexandria.
- Jeni has the most infectious laugh that can be heard around the office.



Karolina Patulski Kitting Team Lead, Fulfillment Center

- Karolina joined our Kitting team in 2022 at our Mitchell FC.
- She's been a rock star as our Packaging Specialist, always wanting to learn as much as she can.
- She has 2 fur babies - a cat and a dog.
- Karolina loves collecting records.
- She also enjoys cooking out.

Community Update



Gigi's Playhouse 5k Community Event

Several team members are participating in Gigi's Playhouse 5k Dash for Down Syndrome and have formed a team – Hanging with the Chromies. The event will take place on June 6th in Hoffman Estates, IL. [Click here](#) to join their team or feel free to leave a donation in support.

Internal Career Opportunities

Check out some of our open internal roles below! Click on the position for more information or [click here](#) to view all of open opportunities! If you have questions about a role or have trouble accessing our careers page, please reach out to our [Talent team here](#).

Supervisor, Customer Service (Platinum) Customer Service Addison, IL, Fort Wayne, IN, Plattsburgh, NY	Talent Acquisition Specialist People & Culture Addison, IL, Fort Wayne, IN, Plattsburgh, NY, Litchfield Park, AZ	Business Development Specialist, HVAC Sales Addison, IL, Fort Wayne, IN, Plattsburgh, NY	Supervisor, Technical Service (Hot Side) Technical Service Addison, IL, Fort Wayne, IN, Plattsburgh, NY	Customer Insight Analyst Marketing Addison, IL, Fort Wayne, IN, Plattsburgh, NY
Director, Manufacturer Partnerships Sales Addison, IL	OSD & Inventory Control Supervisor Fulfillment Center Litchfield Park, AZ	Vehicle Specialist (Meadow) Fulfillment Center Addison, IL	Inbound Dock Specialist Fulfillment Center Litchfield Park, AZ	Inbound Quality Specialist Fulfillment Center Litchfield Park, AZ

Welcome New Team Members

Click below to learn more about our new team members. Feel free to reach out and welcome them to the Town!



Kenneth Breese
Tech Service
Remote



Charles Holbert
Tech Service
Remote



Gideon Canales
Tech Service
Fort Wayne



Kaidince Runyon
Tech Service
Fort Wayne



Kelly Williams
People and Culture
Addison



David Angon
Fulfillment Center
GFC Chicago



Chantelle John
Customer Support
Canada

Be sure to check out [Town Square](#) for past communications, news, resources and more. Have anything exciting you want to share with our Townspeople? Reach out to the Comms Crew [here](#)!



Comms Crew

AKA: Internal Communications Team

comms@partstown.com