

MFA Authenticator Updates

What to Expect

The goal is to reduce MFA prompts for standard Microsoft 365 applications while maintaining security.



Partstown
unlimited

Application Type

MFA Frequency Under the Pilot



Microsoft 365 Desktop Apps

(Outlook, Teams, Office, etc)
Windows and Mac desktop applications signed in with your Parts Town account.



Every 30 Days

Per device



Microsoft 365 Browser

(Outlook on the web, Teams, SharePoint, OneDrive, etc.)
Per browser session.



Every 30 Days

Per browser/session



VPN (GlobalProtect/Prisma)

Connects to the corporate network.



Every 7 Days

Per device



Other SSO Applications

(Jobvite, Dayforce, etc.)
Includes other SSO-connected business applications.



Every 7 Days

Per application



Microsoft 365 Apps

(Outlook, Teams, Office, etc.)
Includes other SSO-connected business applications.



Every 30 Days

Per device



Privileged/Admin Accounts

Accounts with elevated privileges or administrative access.



Daily

or normal existing policy



Delinea

Privileged access management tool connections/logins



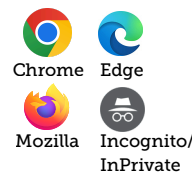
Every Connection/Login



Browser Behavior - Important to Know

A new browser session creates a new connection and will authenticate, if not already authenticated.

- ✓ Switching browsers = New Connection
- ✓ Incognito/Private browsing = New Connection
- ✓ Clearing cookies/cache = New Connection
- ✓ Signing out of Microsoft 365 = New Connection
- ✓ Subsequent access in the same browser (normal mode) will follow the expected frequency.



Note:

The first sign-in on a new device, browser, or mobile application may require immediate authentication and MFA. Subsequent prompts should follow the expected frequency unless a security policy or risk events requires re-authentication.

